



STRUCSURE

HOME WARRANTY

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MAJOR STRUCTURAL DEFECT WARRANTY CLAIM FORM

Fill out this form completely, sign it and attach complete written details of the alleged defect(s) that form the basis of your claim. Be specific and include copies of any documents, pictures and any information you provided to your builder. **Please note that a non-refundable warranty service fee may be required.**

Mail OR E-mail to StrucSure at the address above. Keep a copy of all papers for your file.

BUILDER NAME: _____ CERTIFICATE NUMBER: _____

HOMEOWNER NAME: _____

ADDRESS: _____ CITY: _____

SUBDIVISION: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ WORK PHONE: _____ CELL PHONE: _____

E-MAIL ADDRESS: _____

CLAIM INFORMATION

1. DATE YOU FIRST NOTICED THE ALLEGED STRUCTURAL DEFECT: _____

2. HAVE YOU READ THE WARRANTY BOOK ON HOW TO MAKE A STRUCTURAL CLAIM? YES _____ NO _____

3. DO YOU THINK THE ALLEGED DEFECT RENDERS THE HOUSE UNSAFE, UNSANITARY, OR OTHERWISE UNLIVABLE? YES _____ NO _____

4. HAVE YOU OBTAINED AN ENGINEER'S EVALUATION AND/OR HAVE PICTURES REGARDING THE ALLEGED STRUCTURAL DEFECT(S)? IF YES, ATTACH THE EVALUATION AND/OR PICTURES. YES _____ NO _____

5. HAVE YOU INSTALLED AND/OR PUT IN PLACE ANY NEW IMPROVEMENTS TO THE HOME THAT MAY PROHIBIT OR INHIBIT THE REPAIRS TO THE ALLEGED STRUCTURAL DEFECT(S)? IF YES, ATTACH DETAILS. YES _____ NO _____

6. HAVE ANY PREVIOUS REPAIRS BEEN PERFORMED BY YOU OR SOMEONE UNDER YOUR DIRECTION? YES _____ NO _____
IF YES, ATTACH COMPLETE DETAILS AND DESCRIBE THE NATURE OF THE REPAIRS AND WHO MADE THEM.

SUBMITTED BY: _____ DATE: _____
PRINT NAME

SIGNATURE: _____

REMINDER: ATTACH INFORMATION DETAILING ALLEGED DEFECT(S). If necessary, we may contact you for more information. A non-refundable warranty service fee may be required to complete your claim submission process.

A person who knowingly submits a fraudulent claim is guilty of a crime.